



## **Tower Hotel Sustainability Policy**

At The Tower Hotel, we are committed to reducing our environmental impact and fostering a sustainable future for our guests, employees, and the wider community. As part of the Neville Hotel Group, we continuously strive to implement eco-friendly practices across our operations.

We recognise our responsibility to operate sustainably and are dedicated to making continuous improvements in the following key areas:

- We have eliminated plastic straws, cutlery, and stirrers, replacing them with biodegradable or reusable alternatives.
- 170 Solar panels have been installed to promote sustainability and lower our carbon footprint.
- Guests are provided with refillable toiletry dispensers instead of single-use plastic bottles.
- We are working towards phasing out plastic packaging across all areas of our hotel.
- We have introduced paper-based water bottles as an alternative to plastic bottles.
- We actively promote the Cycle to Work Scheme for employees, offering incentives and secure bike storage facilities.
- Energy-efficient lighting and appliances are used throughout the hotel.
- A linen and towel reuse program is in place to reduce water and energy consumption.
- We have a robust waste management system, ensuring high recycling rates.
- We prioritise sourcing from local and sustainable suppliers.

Sustainability is an ongoing journey for us here at The Tower Hotel, and we regularly review and update our policies to align with the latest environmental best practices. We welcome feedback from guests and team members to help us enhance our green initiatives.

By choosing to stay at The Tower Hotel, you are supporting our mission to create a greener and more responsible hospitality industry. Together, we can make a positive impact on the planet.